

Last bill	Payments	Balance	This bill	Total amount due
\$232.03	\$232.03	\$0.00	\$230.15	\$230.15

COUNCIL OF THE CITY OF RYDE
 C/- LINK HOUSING
 PO BOX 626
 WEST RYDE NSW 1685

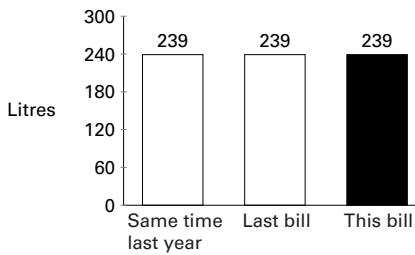
Please pay by
23/02/24
 Account number
6175 863

Account for strata unit

U 310C/101 Waterloo Rd Macquarie Park

Fixed charges - GST free		1 Jan 24 - 31 Mar 24	\$
Water service			17.64
Wastewater (sewerage) service			153.77
Usage charges - GST free		2 Nov 23 - 1 Feb 24	
Water	02/11 - 01/02	22 kL at \$2.6700 a kL <i>See over for details</i>	58.74
Total amount due			\$230.15

Your average daily usage



1000 litres
 =
 1 kilolitre

How much water did you use?

Continued over



BPAY®: Internet or phone banking.
 Biller code: 45435 Ref no.: 6175 863 0000

Online ID: 10754677

Card payments:
 0.4% fee applies



Telephone payments: MasterCard or VISA.
 Call **1300 12 34 58** (24 hour service)

Payment number

6175 863 0000



Direct Debit: from your bank account or credit card.
 Visit sydneywater.com.au/myaccount

Please pay by

23/02/24



Internet payments: MasterCard, VISA or PayPal.
 Visit sydneywater.com.au/pay

Total amount due

\$230.15

OCR ID

444

RECALL ID

009255

CUSTOMER REFERENCE NUMBER

000061758630000

Account for strata unit**U 310C/101 Waterloo Rd Macquarie Park****Water meter details****Meter Reading Period:** 2 Nov 23 - 1 Feb 24

Meter No.	This Reading	Last Reading	Consumption (kL)
BTJC1801	388	366	22

Total water used in 92 days was 22 kilolitres

Customer information

- We may give a concession to pensioners with a Pensioner Concession Card, a Department of Veterans' Affairs Gold Card (TPI/TTI, War Widow/Widower or EDA) or who receive a Department of Veterans' Affairs intermediate rate pension. For more information visit sydneywater.com.au/pensionrebates
- You can view the Quarterly Drinking Water Quality report at sydneywater.com.au/wateranalysis
- You can find out about rebates for service interruptions in *Our contract with you* which is available at sydneywater.com.au/contract. In most cases, we'll automatically apply a rebate to your next bill so you don't need to contact us.
- If you are having difficulty paying your bill, we can help. We have flexible payment options to help you plan your payments. We may offer payment extensions, a regular payment arrangement, the Payment Assistance Scheme (PAS) and the BillAssist customer assistance program. **Call us on 13 20 92.**
- A late payment fee of \$6.12 (including \$0.55 GST) or interest, whichever is higher, may be charged on overdue amounts. The current interest rate is 8.35% a year.
- Hearing impaired customers can phone via NRS for a TTY service on **13 36 77**, quoting **13 20 90**.
- We collect and use your personal information so we can contact you about your account, service outages and interruptions. If necessary, we may exchange contact information with local councils to ensure your bills get to you. For more information about how we handle your personal information, visit sydneywater.com.au/privacy.
- You can read the latest edition of our Waterwrap newsletter at sydneywater.com.au/waterwrap

Faults and Leaks (available 24 hours)

Please ring 13 20 90 in cases of service difficulty and emergency.



*242 61758630000

Pay at any Post Office by cash or cheque
 Online: Postbillpay.com.au
 Phone: 13 18 16 Biller code 0242

Payment number**6175 863 0000****Total amount due****\$230.15****Mail payments:** Return slip and cheque (no staples) payable to Sydney Water.

Send to:

Sydney Water
PO Box 339 Silverwater NSW 2128**Centrepay payments:** call Centrelink to arrange regular Centrepay deductions. Centrepay Reference No.: 555 052 086C**Changing your mailing address?**Please call us on 13 20 92 or visit sydneywater.com.au/addresschanges to change your address online.**Interpreter Service 13 14 50**

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.
 如果您需要傳譯員的協助，請致電以上的號碼。
 Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.
 Se vi serve un interprete, telefonate al numero indicato sopra.
 통역사기 필요하시면 위의 번호로 전화하십시오.
 Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.